

The Trusted Source for Quality Systems

IMTRA SERVICE TECHNICIAN

Imtra is an importer and manufacturer of high-quality marine products. Since 1952, we have provided quality solutions and products that meet the needs of our customers in commercial, industrial, and leisure marine energy and transportation settings.

Our employees are passionate about our culture, customers, and the future of Imtra. We pride ourselves on being 100% employee-owned, operating with integrity, and building long-lasting relationships with our customers and supply partners.

Each employee benefits from the ownership through earning company stock, year-end bonuses, and a voluntary 401(k) plan with a robust match. Imtra takes pride in offering employees and their families a diverse range of health and wellness programs.

Imtra's people-focused culture enables us to provide a comprehensive employee experience that allows each employee to achieve their full potential and thrive personally and professionally while enjoying their work.

About the Role:

Imtra's service department consists of several positions that work closely together as a team. The service technician is an individual role responsible for running and maintaining the service shop, with input and cooperation from other members of the service team, product managers and engineering. The service technician evaluates, troubleshoots, and repairs products. Communicating warranty decisions and repair evaluation, with customers, vendors, and team members.

Responsibilities

- Evaluate and troubleshoot returned product for warranty consideration
- Service and repair product
- Effectively diagnose and communicate findings with Customers, Vendors and team members; verbally and via email.
- Accurate record keeping and order entry
- Maintain workshop standards.

Required Achievements and Skills

- Basic understanding of DC, AC and Hydraulic components, circuitry and troubleshooting
- Mechanical experience
- Basic computer skills
- Prior experience in the Marine Industry and boating

Necessary Traits for Success

- Communication skills
- Teamwork
- Adaptability

Helpful Experience & Knowledge

- Lathe and milling machine experience

Compensation & Benefits

- Competitive Salary
- Annual Bonus
- Employee Stock Ownership Plan
- Health and Dental insurance with significant company contribution
- 401k retirement plan with generous company match
- Company funded Life, AD&D, Short-Term and Long-Term Disability
- Generous paid time off policy

Application Process: Please send resume to: resume@imtra.com