



IMTRA SERVICE TECHNICIAN

About Imtra:

Imtra is an importer and manufacturer of high-quality marine products. Since 1952, we have provided quality solutions and products that meet the needs of our customers in commercial, industrial, leisure marine, energy and transportation settings.

Our employees are passionate about our culture, customers, and the future of Imtra. We pride ourselves on being 100% employee-owned, operating with integrity, and building long-lasting relationships with our customers and supply partners.

Each employee benefits from the ownership through earning company stock, year-end bonuses, and a voluntary 401(k) plan with a robust match. Imtra takes pride in offering employees and their families a diverse range of health and wellness programs.

Imtra's people-focused culture enables us to provide a comprehensive employee experience that allows each employee to achieve their full potential and thrive personally and professionally while enjoying their work.

About the Role:

Imtra's service department consists of several positions that work closely together as a team. The service technician is an individual role responsible for running and maintaining the service shop, with input and cooperation from other members of the service team, product managers and engineering. The service technician evaluates, troubleshoots, and repairs products. Communicating warranty decisions and repair evaluation, with customers, vendors, and team members.

Responsibilities

- Evaluate and troubleshoot returned product for warranty consideration
- Service and repair product
- Effectively diagnose and communicate findings with Customers, Vendors and team members; verbally and via email.
- Accurate record keeping and order entry
- Maintain workshop standards.

Required Achievements and Skills

- Basic understanding of DC, AC and Hydraulic components, circuitry and troubleshooting
- Mechanical experience
- Basic computer skills
- Prior experience in the Marine Industry and boating

Key Traits for Success

- Strong communication skills

- Collaborative team player
- Adaptable and flexible in a dynamic environment

Preferred Experience & Knowledge

- Hands-on experience with lathes and milling machines

Compensation & Benefits

- Competitive base salary
- Annual performance-based bonus
- Employee Stock Ownership Plan (ESOP)
- Health and dental insurance with substantial company contributions
- 401(k) plan with a generous company match
- Company-paid Life, AD&D, Short-Term, and Long-Term Disability insurance
- Paid vacation and personal time

IMTRA values a diverse workforce. We are committed to a culture of equality and inclusivity that fosters dialog, innovation, compassion, respect, and collaboration. All qualified applicants will receive consideration for employment regardless of race, ethnicity, age, religion, national origin, sex, sexual orientation, gender identity, veteran status, disability status, neurodiversity, or any other protected characteristic outlined by federal, state, or local laws.

To apply, please submit your resume to resume@imtra.com